## **Bristol Bay Native Corporation**

Compliance Conference

October, 2018



### Agenda

- Strategy Foundations
- Essential Strategy Approach
  - Integrating Strategy Risk & Resilience
  - Execution Essentials
- Where to Start?
- The Toolkit



### **Strategy Foundations**





### **Common Definitions for Strategy**

"A high level plan to achieve one or more goals under conditions of uncertainty"

Wikipedia



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"A high level plan to achieve one or more goals under conditions of uncertainty"

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"A set of guiding principles that, when communicated and adopted in the organization, generates a desired pattern of decision making"

Harvard Business Review



### **Strategy Re-Defined**

A set of decisions made at a given point in time,
based on business intelligence,
that when successfully executed,
support the mission, growth & survival of the organization.



# Why Strategic Plans Fail Forbes Magazine

Not having the right people involved

Not understanding the environment or focusing on results

No accountability or follow-through

Less than 10% of all organizations successfully execute their strategy.

Ignoring marketplace reality, facts & assumptions

Unrealistic goals or lack of focus and resources

Having a plan simply for plan's sake

Writing the plan and putting it on the shelf

Unwillingness or inability to change



# Why Strategic Plans Fail Forbes Magazine

Less than 10% of all organizations successfully execute their strategy.

**Root Causes** 

Inexperienced
Management
and/or
Inadequate Business
Intelligence
and/or
Execution Failure



### Essential Strategy



### Mission = *Purposeful*

#### Mission Growth Survival

Does our Mission explain what we do today?

Does our Vision represent our desired future?

Are we succeeding?

Does the business need to change?



### Mission = *Purposeful*

#### Mission Growth Survival

How do we define Success? Financial? **Industry Leadership? Community Benefit?** 

### Growth = Agile

#### Purpose **Growth** Survival

Leadership
Capabilities
Financial Strength
Resources
Risk Appetite
Performance

Internal View



### **Growth & Agility**

Purpose Growth Survival

Industry Maturity
Technology
Political Landscape
Catastrophic Risk
Competitive Landscape
Consumer Demand
Social Responsibility

External View

Internal View

Leadership
Capabilities
Financial
Strength
Resources
Risk Appetite
Performance



### Growth = Agile

Purpose Growth Survival

Leadership
Capabilities
Financial Strength
Resources
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Performance

Industry Maturity
Technology
Political Landscape
Catastrophic Risk
Competitive Landscape
Consumer Demand
Social Responsibility

Business Intelligence



### Survival = Resilient

Risk Capacity

Succession Planning

**Business Continuity** 

Cash Flow / Reserves



#### Purpose Growth Survival

Emergent Reporting

Compliance & Governance

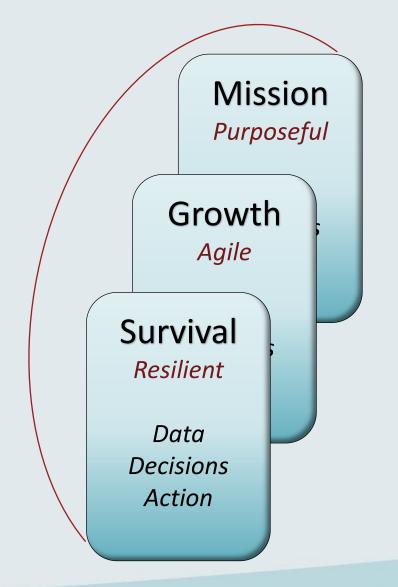
Information & Decision Flow



#### **Mission Critical Context**

#### • mission-critical:

any activity, asset, resource, service or system that materially impacts (positively or negatively) the organization's ability to successfully achieve its strategic goals and objectives.





What is *Mission Critical* to your organization?



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What is your organization's risk appetite & tolerance for each element of *Mission Critical*?



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What are the impacts of Mission Critical Exposures?

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### **Connecting the Dots**

Strategic Planning

Risk Management

**Continuity Planning** 

Capture Opportunity & Mitigate Threats

Identification, Assess & Mitigate Risk

Plan for & Mitigate Catastrophic Threats



### **Connecting the Dots**

Plan for Growth & Sustainability

Mitigate Weaknesses that Inhibit Growth

Mitigate Threats to Support Sustainability

Strategic Planning
Risk Management

**Continuity Planning** 

### **Connecting the Dots**

Use Mission
Critical Context
to map these
these programs
and break
down silos

Plan for Growth & Sustainability

Mitigate Weaknesses that **Inhibit Growth** 

Mitigate Threats to **Support Sustainability** 

Strategic Planning

Risk Management

**Continuity Planning** 



#### **Execution Essentials**

Taking Action

- Mission-Critical Lens
- Lean Process
- Resource Alignment
- Sustainability

Efficiency

#### Engagement

- Well-Defined Goals
- Realistic Expectation
- Communication
- Staff Involvement

- Performance Review
- Emergent Reporting
- Ongoing Evaluation
- Course Correction

Adjustment



#### **Four Golden Rules**

Organizations = People

Operational Feasibility is not Optional

Value Drives Sustainability

Sustainability Requires Persistence



#### The Strategy.....

Supported by business intelligence

Decisive but flexible

Supports Mission, Vision & Values

Addresses Purpose, Growth & Survival



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Decisive but flexible

Supports Mission, Vision & Values

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#### The Plan.....

**Documents Strategy** 

Is Actionable

Gives Clear Direction

Sets Clear Expectation

Reviewed & Adjusted Regularly



#### The Execution.....

The Strategy.....

Supported by business intelligence

Decisive but flexible

Supports Mission, Vision & Values

Addresses Purpose, Growth & Survival Requires Accountability

Aligns Resources

Measures Performance

Flexes when needed

Efficient & Sustainable Process

The Plan.....

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### **So Where to Start?**



### **Objective 1: Purpose**

#### Gather Data

- Is Mission & Vision clear and easily understood?
- Are we succeeding?

#### Make Decisions

- Has our Mission changed?
- Does the business need to change?

#### Execute

Clarify & Communicate



### **Objective 2: Growth**

#### Gather Data

- Internal Capabilities & Resources
- External Market & Industry changes & trends

#### Make Decisions

- Opportunities to Seize
- Risk Appetite

#### Execute

- Align Decision Process
- Identify Key Performance Indicators
- EstablishReporting



### **Objective 3: Resiliency**

#### **Gather Data**

- Compliance & Governance
- Continuity

#### Make Decisions

- Risk Capacity
- Connect to Mission

#### Execute

- RiskManagement
- BusinessContinuity
- Emergent Reporting



### **Building a Better SWOT**

- Strengths
- Weaknesses
- Opportunities
- Threats

Focused Connected Prioritized

- Political
- Economic
- Social
- Technological
- Environmental
- Legal



### **Heat Mapping**

- What Strengths will help capture new Opportunities?
- Will our Strengths mitigate the Threats we face?
- What Weaknesses impair our ability to capture new Opportunities?
- Do our Weaknesses compound the Threats we face?



	Opportunities		Threats	
SWOT				
Mapping				
Strengths				
				<b>———</b>
Weaknesses				

#### **Action Plan**



- 1. Have you addressed Purpose?
  - Is Mission clear? Are you succeeding?
- 2. Have you addressed Growth?
  - What is your Capture Plan?
  - How do you identify, assess and seize opportunities?
- 3. Have you addressed Survival?
  - How do you manage mission critical risk?
  - Can your business withstand a disaster?
  - How do you monitor emerging risk?



# Essential Strategy







#### The Toolkit

- Essential Strategy 3-Step
- Essential Strategy Tools
- Mission Critical Primer
- Strategic Plan Outline



